

GOVT. OF ASSAM
OFFICE OF THE DEPUTY COMMISSIONER===== BAKSA
MUSHALPUR
ORDER

No. BDS-10/2012/27

Dated 05/07/2012

As per the Govt. of Assam, Food, Civil Supplies & Consumer Affairs department, W.T. Message No. FSA 181/2010/109 dated 16/05/2012, for setting up of a **COMPLAINT CELL** under one ADC of the district to deal with public grievances relating to LPG Cylinder in the district.

The **COMPLAINT CELL** is constituted for Baksa District, with Sri B. Shyam, ACS, Addl. D.C., Baksa, and two officials of the Food, Civil Supplies & Consumer Affairs, Baksa, Mushalpur as follows—
COMPLAINT CELL

Sl.No	Name & Designation of the Officers	Contract Numbers
1.	B. Shyam, ACS, Addl. D.C., Baksa	9435179028
2.	Sri P.C. Malakar, Inspector, FCS & CA, Mushalpur, Baksa	9435141070
3.	Sri Pradip Ch. Goswami, Inspector, FCS & CA, Mushalpur, Baksa	9957271481

They will receive the public grievances in respect of Domestic LPG Cylinders from the consumers and will redress the grievances. Complain Boxes will be kept in front of the Office of the Assistant Director, Food, Civil Supplies & Consumer Affairs, Baksa, Mushalpur and Office of the Superintendent, Food, Civil Supplies & Consumer Affairs, Tamulpur/ Salbari . The consumers may drop their complaints in the Complaint Boxes during office time.

The order will come into force with immediate effect.

Deputy Commissioner,
Baksa
Dated 05/07/2012

Memo.No. BDS-10/2012/27-A

Copt to –

- 1 Commissioner & Secretary to the Govt. of Assam, Food, Civil Supplies & Consumer Affairs Department, Assam, Dispur for favour of kind information.
- 2 Joint Secretary to the Govt. of Assam, Food, Civil Supplies & Consumer Affairs Department, Assam, Dispur for favour of kind information.
- 3 The Director, Food, Civil Supplies & Consumer Affairs Department, Assam, Guwahati for favour of kind information.
- 4 The Council Head of Department, Food, Civil Supplies & Consumer Affairs Department, BTC, Kokrajhar for favour of kind information.
- 5 All Circle Officer, Baksa for favour of information.
- 6 All BDOs, Baksa for favour of information.
- 7 The District information officer, NIC, Mushalpur Baksa for upload the above order and contract numbers.
- 8 Assistant Director, Food, Civil Supplies & Consumer Affairs Department, Baksa, Mushalpur. He is requested to arrange and hang a complaint box in front of his office.
- 9 The Superintendent, Food, Civil Supplies & Consumer Affairs, Tamulpur/ Salbari, Baksa. He is requested to arrange and hang a complaint box in front of his office for his sub-division and also send the complaints to the Complaint Cell.
- 10 M/S Ram Gas Agency, Mushalpur and M/S Shree Ganesh H.P. Gas Agency, Mushalpur, for favour of kind information.
- 11 Person concerned. They will carry out the order effectively and are also directed to detect domestic cylinders used in commercial establishment and take action as per existing Acts & Orders and submit the monthly report for onward submission to the Govt.


Deputy Commissioner,
Baksa

Deputy Commissioner
BAKSA